# MDSE 2750 Consumers in a Global Market Spring 2020

## **COURSE DESCRIPTION**

Cross-cultural comparisons using systems, human needs, and consumer behavior frameworks are integrated with critical and creative thinking processes to develop a global perspective that is sensitive to diverse consumers' needs and preferences for products and services in a global market.

# **COURSE OBJECTIVES**

- Understand market system in terms of economic, social, political, symbolic and physical environments
- Comprehend global diversity in system, human needs and consumer behavioral patterns
- Recognize underlying global interdependence and the factors influencing global consumer markets
- Develop a broad understanding of commonalities and differences between cultures
- Predict global trends of lifestyle, consumption and market changes based on analysis of past and current issues over the Internet activities
- Develop creative thinking that is sensitive to the diversity in global society
- Articulate in written and interactive communication on understanding of global consumer markets as they related to professionals

Instructor: Dr. Kiseol Yang
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**Phone:** Office: (940) 369-8210, Main office: (940) 565-2436

**Blackboard:** https://unt.instructure.com/

Students must know their EUID and password to access the course Canvas

E-mail: Kiseol. Yang@unt.edu

or Canvas -mail (Preferred e-mail method)

E-mails will be checked and replied every Monday and Wednesday mornings.

**Office Hours:** Mon/Wed: 10:30 A.M - 12:30 P.M or by appointment

**Text:** No textbook is required for the course.

Course materials will be provided on Blackboard and other readings will be

assigned.

#### COURSE REQUIREMENTS AND GENERAL INFORMATION

#### **Course Announcement and Materials**

- Weekly announcement (e.g., assignments, schedule changes) will be made on every Monday 6 AM. It is an individual student's responsibility to check and comply all announcements that are made on the course Announcement
- Weekly assigned modules will be available on every Monday 6:00 AM under Modules.

#### **Online Class Attendance**

- Online class attendance will be checked by a self-test for each module. Self-tests (10 pts) will be placed at the end of each module. You can attempt self-tests for multiple times in order to get correct answers with full 10 pts. Self-test will not be available to take after the assigned week.
- A student failing to check and comply an announcement will be considered as not attending the online course for one week. No late assignment will be accepted and no make-up exam will be allowed to take after a week of the original due date.

#### **Assignments**

- Late assignments will be penalized 10% for each class calendar day.
- No excuse will be allowed for a late assignment and will not be accepted after a week of the original due date, resulting in a "0".
- All written assignments must be typed, double-spaced, one inch margin on all sides, and 12-point font.

### **Makeup Exams**

- Makeup exams will be only given if a student contacts the instructor <u>prior to the exam time</u>. Students are required to provide sufficient paperwork (e.g., hospital admittance papers, funeral program, and court appearance) to the instructor.
- A missed exam without an excused absence will be **penalized 20 pts for the exam in taking a makeup exam.**
- There will be no <u>make-up exam for the final exam</u>.

#### **Grade Determination**

- Self-Test (10 pts each/120 total pts): Self-test will be used to check your online class attendance. Self-test will be assigned for each module and you can take it as many as possible for getting full pts.
- **Discussion** (10 pts each/ 110 total pts): Discussions will be assigned to each module.
- Country Analysis Project (100 pts): Comparative analysis of global consumers. More detailed instruction will be available in the course Assignments menu on Feb 10.
- **Topical Research Project (50 pts)**: Research for trends and issues in a global market. More detailed instruction will be provided on April 6.
- **Group Discussion 1 (30 pts)**: Group discussions postings for comparative analysis for each country will be required for students to enhance critical thinking and broaden global perspectives.
- **Group Discussion 2 (20 pts)**: Group discussions postings for topical research project will be required for students to deepen their understanding of the topic and issues.
- Exams (100 pts each/ 300 total pts): Exam questions are derived from course materials, discussions, and assignments.

Course Activity	<b>Possible Points</b>	<b>Due Date</b>	Your Points
Class Attendance	120		
(Self-test pts)			
Discussions	110		
Country Analysis Project	Country Analysis Project 100 3/20		
Topical Research Project	50	4/24	
Group Discussion 1	30		
Group Discussion 2	20		
Exam 1	100	2/14	
Exam 2	100 3/27		
Final Exam	100	5/5	
Total	780		

**Grading scale**: Grades are not curved. The final semester grade will be determined as follows:

A = 90-100% (657 pts-730 pts)

B = 80-89.9% (584 pts-656 pts)

C = 70-79.9% (511 pts-583 pts)

D = 60-69.9% (438 pts-510 pts)

F = 59.9% or below (437 pts or under)

Consumers in a Global Market: MDSE 2750 Spring 2020 Tentative Course Schedule				
Week	Date	Online Chapters and Materials	Readings/ Assignment	
1	1/13 - 1/19	Introduction to the course Module 1. Globalization of Consumer Market	Discussion 1 (Jan 20)	
2	1/20 - 1/26	Module 2. Global Market Trends	Discussion 2	
3	1/27 - 2/2	Module 3. Culture and Consumer Behavior	Discussion 3	
4	2/3 - 2/9	Module 4. Consumer Needs and Global Market	Discussion 4	
5	2/10 - 2/16	Country Analysis Project Exam 1 (Modules 1-4) on Feb 14 (Friday)	Country Sign Up	
6	2/17 - 2/23	Module 5. Global Market Segmentation	Discussion 5	
7	2/24 - 3/1	Module 6. Approach to Global Markets	Discussion 6	
8	3/2 - 3/8	Module 7. Global Fashion Retailing and Tourism	Discussion 7	
9	3/9 - 3/15	Spring Break (No Class)	3/9 - 3/15	
10	3/16 - 3/22	Module 8. Global Branding	Discussion 8 Country Analysis Project Due (3/20)	
11	3/23 - 3/29	Group Discussion 1 for Country Analysis Project <b>Exam 2</b> (Modules 5-8) on March 27 (Friday)	Group Discussion 1	
12	3/30 - 4/5	Module 9. Technology and Global Market Innovation	Discussion 9	
13	4/6 - 4/12	Module 10. Global Market Management & Topical Research Project	Discussion 10 Topic Sign Up	
14	4/13 - 4/19	Module 11. Global Consumerism	Discussion 11	
15	4/20 - 4/26	Module 12. Trends and Issues in a Global Market	Topical Research Project Due (4/24)	
16	4/27- 5/3	Group Discussion 2 for Topical Research	Group Discussion 2	
17	5/4 - 5/8	Final exam (Modules 9-12) on May 5 (Tuesday)		